



## Abax Health Receives SOC2 Type 2 Certification

WESTPORT, CT, JANUARY 4, 2023 - Abax Health Inc. ("Abax"), a leading clinical analytics and patient communications company dedicated to solving healthcare's patient access and revenue leakage challenges, today announced that they have achieved its System and Organization Controls (SOC 2 Type 2) certification. The audit was conducted in accordance with the requirements of the American Institute of Certified Public Accountants. SOC 2 Type 2 is considered the gold standard for data and information security and provides companies with assurance that Abax Health complies with stringent industry security standards. Achieving SOC 2 Type 2 certification places Abax Health in an elite group of organizations worldwide that have earned this certification.

The auditing process included an in-depth review of company policies and procedures for data handling and tests of the organization's security controls. This kind of audit ensures that service providers such as Abax Health, securely manage data to protect the interests and privacy of their healthcare clients and their patient's data. For security-conscious healthcare providers, SOC 2 Type 2 compliance is a necessary requirement both internally and externally.

With the proliferation of fraud perpetrated against healthcare providers and patients, the market demand for secure cloud-based identity solutions that follow strict information security policies and procedures is becoming increasingly critical. With the SOC 2 Type 2 Certification, healthcare providers who partner with Abax Health know that its service commitments and system requirements were achieved based on the trust services criteria relevant to security and availability set forth in TSP section 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy (AICPA, Trust Services Criteria).

"Attaining SOC 2 Type 2 certification is a testament to the culture of Abax Health. Abax's commitment to information and data security on behalf of our healthcare clients and their patients is a top cultural priority of our company," said Scott Friesen, CEO. "Ensuring that we have the best processes and tools in place to protect our client's data is one of many ways we seek to improve our client's financial success."

### About Abax Health

Abax Health, Inc is a leading clinical analytics and patient communication's firm dedicated to fixing the patient access and revenue leakage challenges in the U.S. Abax provides analytics and patient communications services to health systems, medical groups, health plans, dental plans, and revenue cycle management firms. Abax also provides Patient Access support services and serves as an extension of it's healthcare client's Patient Access Departments.

Using a combination of artificial intelligence (AI) and machine learning (ML), Abax leverages the power of the patient's clinical record to identify patients who have received a referral for a procedure but have not received care. Then, with the patient's data in hand, Abax deploys Education and Outreach Concierge team members who, using automated outreach tools such as text, email, automated phone calls, live human calls, live chat, and where applicable, at-home visits, contacts the patient, educates the



patient on the care their provider said they needed, and conducts all scheduling services on the patient's behalf.

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