



## Abax Health Achieves SOC2 Certification

WESTPORT, CT, AUGUST 10, 2022 – Abax Health (“Abax”), a leading clinical analytics and patient communications company, today announced that they achieved SOC2 data security certification. The Association of International Certified Professional Accountants (AICPA) runs independent audits of organizations looking at Systems and Organization Controls (SOC). The SOC2 audit, for service organizations that hold, store, or process their user’s information, focuses on IT security and availability processes. This is the most thorough SOC protocol, attesting not only to the adequacy of Abax Health’s processes and systems, but also to their operational effectiveness in adhering to those controls over time. This achievement places Abax Health in an elite group of organizations worldwide that have earned this certification.

“As healthcare data breaches continue to increase globally, Abax Health’s commitment to information security on behalf of our healthcare clients and their patients is a top cultural priority of our company,” said Scott Friesen, CEO. “Achieving SOC2 certification is a testament to the culture that we have implemented at Abax. A culture of accountability, data security, and confidentiality and that culture applies throughout all of Abax; for our staff, our clients, and most importantly, for our client’s patients.”

### About Abax Health

Abax Health, Inc is a leading clinical analytics and patient communication’s firm dedicated to fixing the patient care referral leakage challenges in the U.S. Abax provides analytics and patient communications services to health systems, medical groups, health plans, dental plans, and revenue cycle management firms.

Using a combination of artificial intelligence (AI) and machine learning (ML), Abax leverages the power of the patient’s clinical record to identify patients who have received a referral for a procedure but have not received that care. Then, with the patient’s data in hand, Abax deploys U.S. based Education and Outreach Concierge team members who, using automated outreach tools such as text, email, automated phone calls, live human calls, live chat, and where applicable, at-home visits to contacts the patient, educates the patient on the care their provider said they needed, and conducts all scheduling services on the patient’s behalf.

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